CSI Technology Group



LAW ENFORCEMENT RECORDS MANAGEMENT SYSTEM (RMS)

REVOLUTIONIZE PUBLIC SAFETY DATA COLLECTION, MANAGEMENT, AND REPORTING

Designed to meet the National Law Enforcement Information Technology Standards Council (LEITSC) specifications. The solution supports all aspects of records development from the initial CFS to case disposition, providing agencies with a system for storage, retrieval, management, archiving, and viewing of information, records, documents, and files.

HIGHLIGHTS

- Support each agency's workflow and reporting requirements
- Reduce training time (user training sessions typically don't exceed half a day)
- Manage all department activities from records to personnel to scheduling to fleet in one system
- Configurable for a regional or single agency
- Integrate with CAD, mobile systems, eTicket, investigation, and prosecutor modules



CAPABILITIES

DATA MIGRATION

We offer the most comprehensive, structured data conversion services on the market. Legacy data, including Master Indices, is converted to our native RMS data, whereby the original data is not simply copied, but also cleansed, condensed, and standardized. No re-entering old data, no accessing old systems, no removing duplicate entries.

MULTI-AGENCY COVERAGE

A regional approach with a local feel. Each agency participating in a regional RMS has access to shared resources but retains control of its own data and its own identity—logos, report formats, protocols, approval process, workflow, and so on. Moreover, each agency can choose to deploy specific modules on a need/affordability basis.

PLATFORM INDEPENDENCE

Modern, web-based technology allows any device with an internet connection—desktop, MDT, tablet, smartphone—to access InfoShare® RMS. No compatibility issues, no hardware restrictions, no software maintenance. The system also supports an offline mode, automatically syncing data when the connection is restored.

TOTAL SOLUTION

CSI solutions are powered by the InfoShare® Engine, a low-code development platform for government ERP applications designed to be adaptable and scalable (single, regional, or multi-jurisdictional). All applications are unified under a single system and come equipped with specialized functionality to meet the demands of today's public sector agencies.

CLOUD COMPATIBILITY

InfoShare® Cloud supports public, private, or hybrid cloud requirements, hosted on the CJIS-compliant AWS GovCloud or Azure Government—both designed for maximum government security. With cloud-deployable applications, agencies are protected from advanced cyber attacks and benefit from robustness against unexpected disasters.

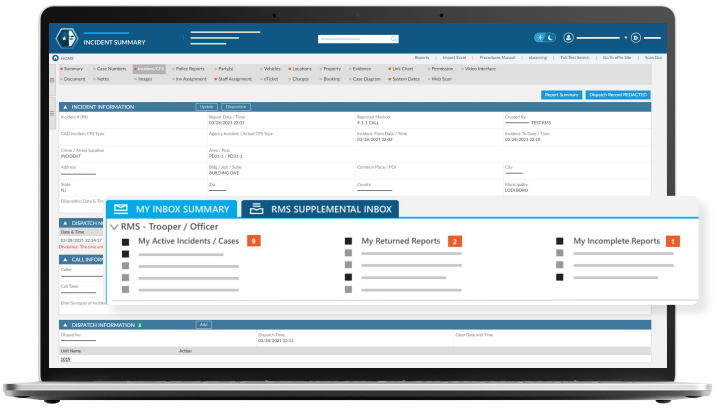


Next-Generation Records Management System Organizes All Case Records And Multimedia Files In One Central, Secure Location

DATA COLLECTION & RECORD-KEEPING

Streamlined data collection and storage to help responders meet the ongoing need for accurate, reliable information. All incident information and artifacts, including related follow-up, narratives, and investigation reports, are compiled in a single record for easy access.

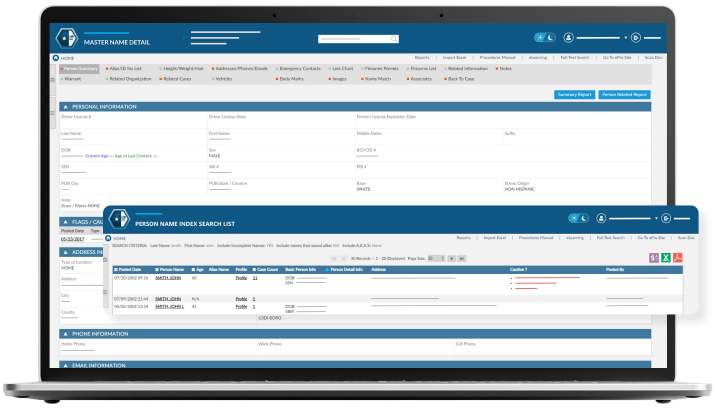
- Automatic UCR/NIBRS code mapping
- No duplicate entries
- User inbox assignment tracking
- Bi-directional CAD integration
- Centralized document and multimedia depository
- Redaction and bates numbering tools



MASTER INDICES

Simplify data entry, reduce errors, eliminate redundancy, and facilitate the linking of cases and events with a unified Master database, ensuring that a subject's pedigree information is only entered once in the system.

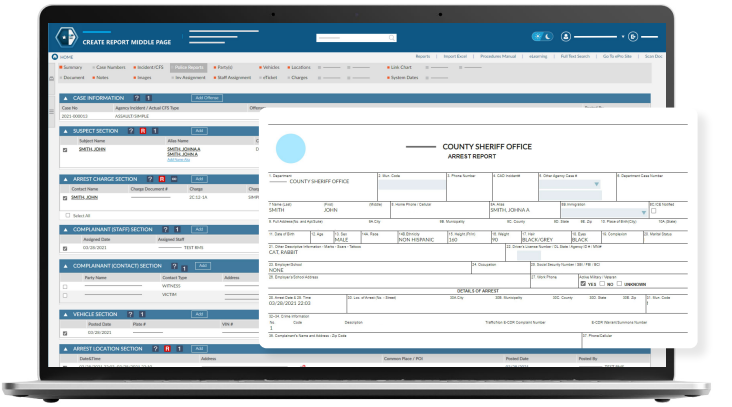
- Master Name Index
- Master Vehicle Index
- Master Organization Index
- Master Location Index
- Master Property Index



REPORTING & APPROVAL

Reduce administrative burdens and time spent writing reports. With a few clicks, users can select the existing data to be populated, enter new information, and electronically send the report to supervisors for approval. Reports are physically stored in the system for efficient archiving and viewing.

- Auto-fill templates for aggregated, standardized, and ad hoc reporting
- Paperless reporting and approval with digital signature
- Custom or standardized CFS coding
- Patented intake form technology
- Narrative function with ad hoc search and reporting service
- Multiple output formats (PDF, HTML, Excel, Word)



ADVANCED SEARCH & CRIME ANALYSIS

Robust search capabilities allow authorized users to efficiently retrieve data and generate reports. In addition, InfoShare® RMS comes embedded with advanced crime analysis tools, enabling users to run multidimensional crime analysis and advanced queries across disparate datasets.

- Preloaded search pages
- Ad hoc reporting and search
- CompStat reports
- Crime mapping
- Link analysis
- Incident and unit activity analysis

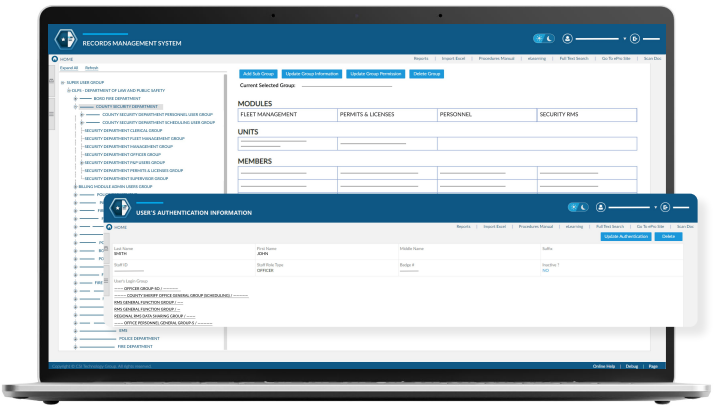


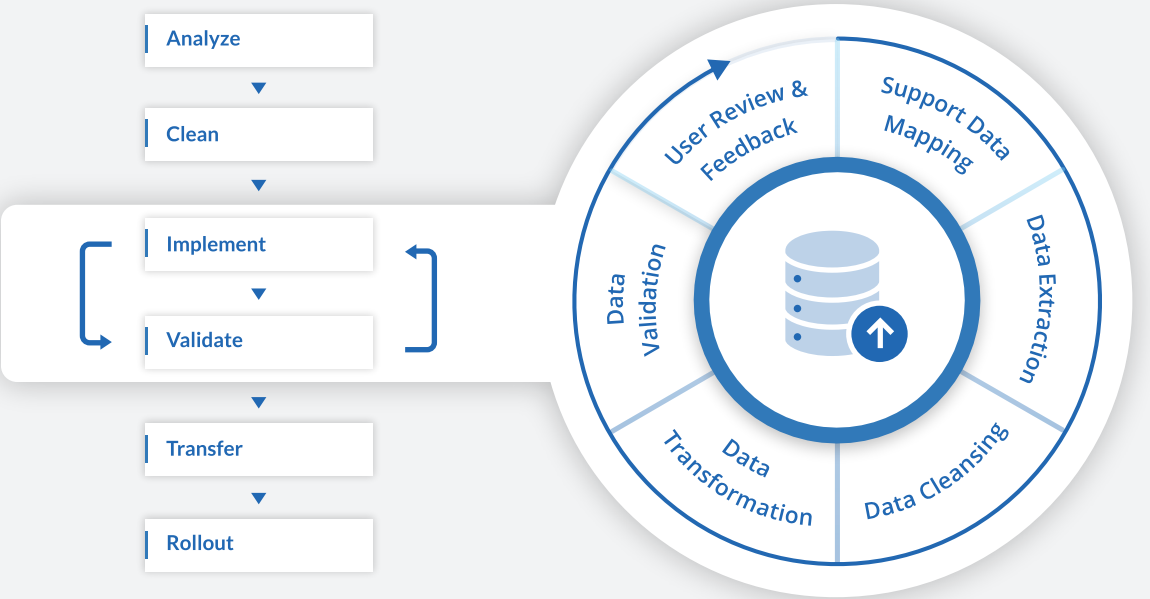
> Words cannot express what I witnessed today. I had serious doubts that we would meet today's guidelines due to all the obstacles that were placed in our way. Not only did you succeed, you did so almost effortlessly and seamlessly. Your staff is tremendous and a gift to work with. As I look back I'm still amazed at what we accomplished! All this is above and beyond the services you extended to the Jersey City Department of Public Safety!
>
> ***Robert A. Baker, Sr., MBA, CFE, DRCC***
> *Jersey City Public Safety Communications & Information Technology*

ADMIN, AUDITING & SECURITY

System administrators have access to extensive functions such as unit control, user group setups, permissions, and password policy. Furthermore, agencies can modify support files and business rules to accommodate changes in regulations or business requirements.

- Customizable workflow
- Form template generation
- Configurable support files and business rules
- Flexible group-, role-, or case-based permission settings
- Robust password policy configurations & single sign-on setup
- Extensive auditing functions for maximum accountability





DATA MIGRATION

CSI offers the most structured and comprehensive data migration services on the market. We use a tried-and-tested proprietary process to analyze and transfer legacy data to the new system. The original data is not simply copied but also cleansed, condensed, and standardized. In InfoShare®, a unique person exists as a single consolidated record. Users never have to re-enter old data or remove duplicate entries.

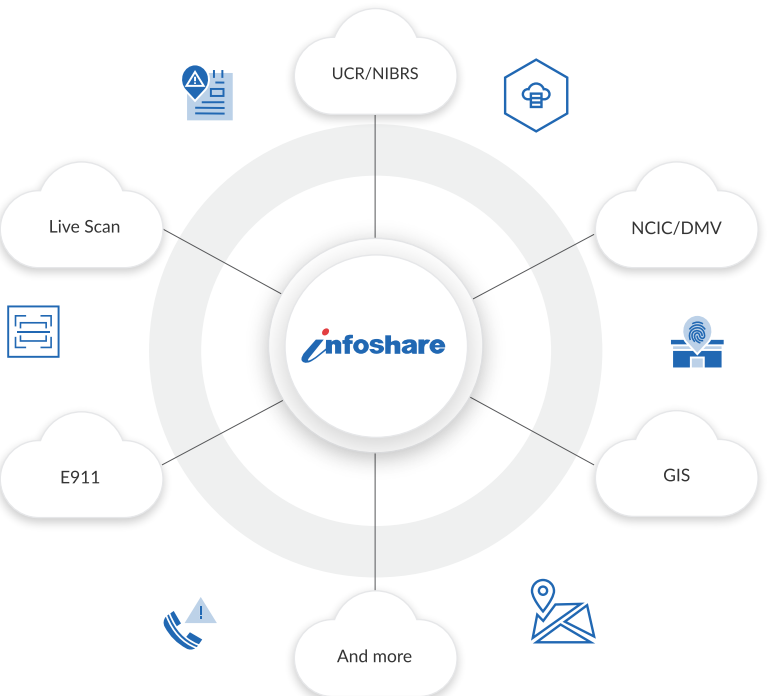
Our iterative development method ensures that legacy data appears as if it was entered originally in the new system. Users don't need to search a separate database or log in to a different system to access the legacy data. Everything is unified under one database in the InfoShare® system.

EXPERT INTERFACING & THIRD-PARTY INTEGRATION

InfoShare®

CSI Technology Group has considerable experience in interfacing its solutions with internal and external systems to promote data sharing and exchange on multiple levels—local, regional, state, and federal.

- UCR/NIBRS interface
- NCIC/DMV interface
- AFIS Live Scan interface
- E911 (ANI/ALI) interface
- GIS (ESRI ArcGIS/WTH) interface
- And many more



NIBRS

NIBRS reporting and submission with automatic code mapping, built-in data collection, step by step guidance, and embedded reporting rules.

E 9-1-1 (ANI/ALI)

Import ANI/ALI from PSAP telephone equipment into the CAD entry process. Location data is imported to mapping for immediate display.

NCIC/DMV

Request NCIC and DMV data for quick reference and improved situational awareness.

GIS (ESRI ArcGIS/WTH)

Interface with GIS providers to maintain map layers, create geofiles, enable mobile navigation, and add real-time traffic mapping.

CSI provides an adaptable and scalable total solution platform as well as expert interfacing on demand to facilitate interagency access and data sharing. Interfaces can be easily integrated into the existing InfoShare® system depending on the unique requirements of each agency.

Agencies can operate their own preferred systems and at the same time access data from external sources. To ensure data security, our interfacing capabilities are fully compliant with criminal justice standards including NIEM, GJ-XML, CJIS, and FIPS.

EXTENDING RMS



Citation Management

Modernize the ticketing process with automated form filling and data capture following a simple swipe of the driver's license.



Evidence

Comprehensive evidence management across cases and agencies for evidence tracking and information sharing.



Personnel & Scheduling

Support all aspects of personnel management such as training, time off, overtime, document tracking, and scheduling.



Policy and Procedure

Promote compliance and understanding of organizational policies.



Professional Standards & IA

Case management for allegations of employee misconduct.



Analytics

Integrate with GIS and GEO mapping to visualize data to reveal relationships, trends, and patterns of criminal activity.



Crime Mapping

Help agencies provide the public with information on the magnitude and trend of recent criminal activity by neighborhood.



Fleet Management

Track and manage fleet performance, maintenance, and service with automatic reminders.



Permits and Licenses

Enter and maintain firearm permits, alarm permits, taxi and limousine licenses, and other municipal permits or licenses.



Warrants

Link active and expired warrants plus relevant information to RMS records.



Intelligence

Forward data and reports to RISS-inclusive intelligence module for crime activity analysis and investigation support.

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www.csitech.com



PREMIER SOFTWARE SOLUTIONS FOR EGOVERNMENT

CSI designs robust, fully integrated, and configurable software to revolutionize state, county, and local government operations.

30+
Years of Experience

35+
Total Solution Products on a Single Platform

80%
Account Managers with Public Sector Expertise

99.5%
Customer Retention Rate

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